



YOUR WORKFORCE SOLUTIONS PARTNER™

We Provide People and Technology



Recruitment

Finding highly skilled employees can be both time consuming and costly.

Our professional team member recruitment process is specifically tailored to the services we provide and your individual business needs.

We hire only career-focused, creative, passionate professionals who are eager to learn with a strong desire to provide our clients with premier support.



Interview and Decide

It's your choice; you can take our shortlist of qualified candidates and select your team members or simply leave the decision process to our experts. Our recruiting specialist has been interviewing job candidates for numerous organizations throughout the years so we select only the right people to put them in the right position on your team.

No matter your need, we'll get talented candidates who can meet it.



Training

We take team member training seriously.

Every new team member is put through a comprehensive 4 week training program starting with an intense culture and communications curriculum specifically curated for each locale they will support.

This is followed by a rigorous service and repair industry introduction and account specific training with comprehensive testing for the exact support role that will be provided to our client.

Upon successful completion, the team member is fully prepared to deliver the highest level of service.



Service Implementation

Our key objective is to deliver the best quality service possible to our clients. Therefore, we treat implementation as the first step in welcoming each new client to our organization.

You can be confident the newest additions to your team will excel in their new roles and represent your company in a consistently professional manner.



Your New Team

Once the official implementation is concluded, your account manager and new team member(s) will follow a mutually agreeable communication cadence to do the following:

- Find ways to continue establishing your confidence in the services provided
- Notify you of any milestones achieved and tasks completed
- Ask for feedback to identify opportunities for improvement
- Provide guidance on how to use our proprietary software for tracking data points to give you a comprehensive overview of how your team is meeting your goals.