

PERSONALIZED FRONT AND BACK OFFICE WORKFORCE SERVICES



We are an extension of your team.

Our specialty is providing technology-based services that are custom configured around the way you do business. We provide fully trained, career-focused individuals eliminating your need to recruit, hire, train and maintain the resources for performing all administrative tasks associated with your service company. We help your company build strong relationships with your customers by eliminating abandoned calls, providing quicker response times, and keeping your customers informed with messaging personalized for your service company.



Never worry again about absenteeism, workman's compensation, benefits, or the labor board. Just concentrate on delivering exceptional in-home services, growing your service revenue, and increasing your bottom line.

Each JPO Agent includes the following:

- Computer/telephone hardware and software including Microsoft 365
- Bamboo HR - a tool used to keep track of your agents HR information
- KRISP - high end software removes background voices, noises and echo from phone calls
- Time Doctor- time and productivity tracking software including screen captures during work hours
- Beyond Trust - cyber security access to all your portals (logins are not given to agents)
- Industry and your Business Management System training
- Salary, Regularization and first year increase including night shift differential
- Mandated Government Benefits including 13th month Pay

Want to learn more about our service or get a price quote? Call us today 877-311-6602 and one of our service industry experts will be happy to assist you.