

# Automated Outbound Dialing and SMS Text Messaging



## *Technology based Service you can count on.*

It doesn't always pay to reinvent the wheel, but sometimes it does, and this time around that wheel is your customer communications process.

JustPressOne offers automated outbound call or text messaging services for service job appointment reminders, part receipt notifications, address confirmation, scheduling job updates and much, much more.

As experts in outbound customer contact management, we understand the importance of strategically delivering volume-based communications to delight customers.



Meet Penny, your personal virtual assistant. She can:

- ❖ Make repeated attempts to contact your customers with important updates until she reaches them; considerate, friendly, yet persistent.
- ❖ Deliver clear, complete, and customized voice mail messages in a language of your choice.
- ❖ Send responsive and dynamic SMS text messages.

*"Hi, I'm Penny your personal virtual assistant."*

## *All the features you need to automate your customer communications.*



### **Power Dialer**

Predictive & progressive dialers



### **Advanced Routing**

Simultaneous dial and round-robin



### **Soft Phones**

No hardware or downloads needed



### **Smart Queues**

Minimize hold/wait times with callbacks



### **SMS Messenger**

2-way business texting with MMS



### **IVR Toolset**

Call recordings & custom greeting

Want to learn more about our Services or get a price quote? Call us today 877-311-6602 and one of our service industry experts will be happy to assist you.